**Service Objective:**

* To manage engineering teams in the development, maintenance, and optimisation of Pixlr Group’s products and platforms with the latest available technology.
* To oversee delivery execution, ensuring quality, timeliness, and alignment with organisational strategy.
* To foster team growth, collaboration, and continuous improvement across engineering practices.

**Service Scope:**

* Team management and people development
* Engineering delivery planning and execution
* Hands-on technical programing, coding, and troubleshooting
* CI/CD, automation, and quality assurance practices
* Cross-functional collaboration with product and design
* Continuous improvement of engineering processes

**Service Description:**

1. Team Management & People Development
   1. Manage engineers within assigned teams, providing coaching and guidance, feedback, and career development support.
   2. Foster a collaborative, high-performing team culture.
   3. Conduct regular one-to-one check-ins and performance reviews.
2. Engineering Delivery
   1. Oversee sprint planning, backlog prioritisation, and delivery tracking.
   2. Balance delivery velocity with technical quality and maintainability.
   3. Ensure team deliverables are aligned with product and business goals.
3. Technical Programing, Coding & Troubleshooting
   1. Provide hands-on technical knowledge and constant adoption of latest technology.
   2. Help resolve complex technical challenges during development.
   3. Promote coding standards and best practices across the team.
4. Collaboration & Integration
   1. Work closely with Line Manager and Product Managers to define scope, clarify requirements, and align on priorities.
   2. Partner with Backend, Frontend, and DevOps teams to ensure smooth integration and delivery.
   3. Escalate risks or blockers to senior engineering leadership as required.
5. CI/CD & Quality Assurance
   1. Support implementation and monitoring of CI/CD pipelines and testing frameworks.
   2. Track build and release reliability within the team.
   3. Promote continuous research and development in the latest available technology and deployment processes.